

M/Y AVANGARD II

GEORGETOWN, CAYMAN ISLANDS

O.N. 740716 / 753GT

November 3, 2013

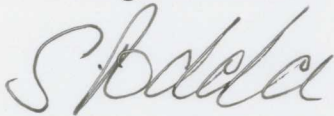
Dear Alex and staff at All Services

I would like to take this opportunity to thank you and all your staff for the great service you have provided Avangard II over the past few years. You really are "All Services" whether it be arranging clearance or dirt bike guides for the owner you do it all.

At this point I will digress with an example which speaks volumes of the "All" in All Services. We damaged a propeller and shaft on one of our tenders while in Croatia, pre EU. We had the items overnighted from the US to Nice, rushed through Customs picked up by your driver and delivered to Zadar, Croatia. In all, 4 days from door to door, not one days operations missed. Nothing says it more, without your efficient and knowledgeable service our seasons in the Mediterranean would not have been so successful. We have worked together on Avangard II since 2010 and prior to that on a previous vessel.

I wish All Services continued success and recommend All Services to any Captain operating in the Mediterranean.

Best Regards to All



Steve Rodda

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